

## Acceptable Use of Information and Communication Technology Resources

Visitors must abide by the conditions in this Policy when accessing Information and Communication Technology (ICT) resources at the Queensland Museum.

### Acceptable Use

The Queensland Museum provides free public access to information and communication technology resources free of charge for research and education purposes.

The resources include the Queensland Museum's website, electronic resources on display and in exhibitions and via the Internet.

Information and communication technology resources are available via public computers and multi media screens and Interactives in the Queensland Museum public access areas. Visitors may connect to the Museum's wireless service throughout the building, cafe and surrounding walkways.

### Conditions of Access

Use of the Queensland Museum information and communication technology resources implies acceptance of the terms and conditions detailed in this Policy. Intentional misuse of the resources may result in the temporary or permanent removal of access privileges, and or legal action.

The Museum:

- does not guarantee the authority or accuracy of any information found in electronic resources
- does not accept responsibility for any losses arising from the use of, or technical difficulties with, the Museum's information and communication technology resources (including loss of and unauthorised access to user's data)
- is not liable for any third party content on the Internet that users may find offensive, upsetting or inflammatory
- is not liable for any security breaches, including viruses or malware, suffered by visitors when using Museum equipment or for any loss or damage suffered as a result of the unavailability of Museum equipment or the Internet, including interruptions during use.

### Security

The Museum cannot guarantee the security of the wireless network at all times. The access and use of the Internet service is at the user's own risk. The responsibility to ensure that usernames, passwords and security-based information are kept private, by using anti-virus software or firewalls, is on the owner or user of the equipment used to connect to the network.

Information sent to and from a device connected to the Museum wireless network may be captured by someone else with a wireless device.

The Museum does not accept responsibility for any loss of data resulting from delays, non-deliveries, service interruptions, technical difficulties or transmission of viruses.

Visitors are requested to restrict their use to education and research related activities. Use of Museum resources to access forums or games or to conduct financial transactions (other than purchases from the Museum) is therefore actively discouraged.

## Unacceptable Use

Unacceptable use of the Museum's ICT Resources includes, but is not limited to:

- Destruction of or damage to equipment, software, or data belonging to the Queensland Museum, including
- Intentional unauthorised copying of copyright-protected resources or infringement of licence agreements and other contracts

It is the responsibility of users of these resources to determine whether the material is in copyright or find the copyright owner to obtain their permission. Further information and advice is provided by the [Australian Copyright Council](#).

- Violation or attempted violation of the network's system security
- Violation of the privacy of individuals or entities that are creators, authors, users or subjects of the information resources
- Unauthorised monitoring of electronic communications
- Inappropriate use of email services, such as spamming, transmitting junk mail or chain letters
- Accessing, downloading or printing pornographic or other offensive material, detailed in the [Classification \(Publications, Films and Computer Games\) Act 1995](#) (Cth), which may include, but is not limited to, websites or content that:
  - Contains pornography
  - Promotes racism, bigotry, hatred or physical harm to any group or individual
  - Displays gratuitous violence
  - Uses frequent, highlighted offensive language
  - Could cause the Museum to breach any law governing its conduct or to incur a liability to any third party
  - Could interfere with the integrity or performance of the Internet service, the network or equipment
  - Depicts, alludes to, or promotes offensive or illegal behaviour
  - Harasses or promotes harassment to another person
  - Contains viruses, Trojans, worms, time bombs, bots, or other computer programming routines that may damage, interfere or intercept access

The Queensland Museum uses filtering software to block known offensive websites, as well as gambling and gaming sites, but responsibility for adherence to this code resides with the individual.

## Support for user equipment

The Museum does not provide support to configure the user's equipment for wireless access.

The Museum cannot be responsible for any changes that users make to their computer's settings to access the Museum wireless network and recommends that users make a note of any settings before they change them.

## **Privacy**

The Museum respects the user's right to privacy and will not capture any personal information while the user is accessing the wireless Internet service unless consent is granted.

However, once the user accesses the wireless network and opens an Internet browser application to the website, the Museum will capture and process information about the web browser type and/or operating system information used by the enabled device in order to determine the most effective and/or customised means of displaying the requested website on the user's device.

The Museum will collect and store the IP and MAC address of the enabled device that has accessed the wireless network, once the terms and conditions have been agreed to.

The Museum is not responsible for the use that any third party may make of personal information obtained through the use of the wireless network.

## **Release and indemnity**

The Museum is released and discharged from any liability which might arise from the use of the wireless Internet service including liability in relation to defamatory or offensive material or any breach of the copyright which may occur as a result of use.

## **Infringements of Conditions**

Users who infringe these conditions of use may be asked to leave the premises. Users who refuse to comply with staff directives may be denied further access to the Queensland Museum.

Illegal acts involving the use of the Queensland Museum ICT resources may also be subject to prosecution by local, state or federal authorities.

*Once printed this document is no longer a controlled document.*