

## Use of Public ICT Resources Terms and Conditions

Visitors must abide by these terms and conditions when accessing Information and Communication Technology (ICT) resources at the Queensland Museum.

### Acceptable Use

The Queensland Museum provides free public access to ICT resources free of charge for research and education purposes.

ICT resources may be available via multimedia screens and interactives in Queensland Museum public access areas. Visitors may also connect to the wireless networks *Museum Free WiFi* or *eduroam* service throughout Museum building/s.

### Conditions of Access

Use of the Queensland Museum ICT resources implies acceptance of the terms and conditions detailed below. Intentional misuse of the resources may result in the temporary or permanent removal of access privileges, and or legal action.

The Museum:

- does not guarantee the authority or accuracy of any information found in electronic resources.
- does not accept responsibility for any losses arising from the use of, or technical difficulties with, the Museum's information and communication technology resources (including loss of and unauthorised access to user's data).
- is not liable for any third party content on the Internet that users may find offensive, upsetting or inflammatory.
- is not liable for any cyber security breaches, including viruses or malware, suffered by visitors when using Museum equipment or for any loss or damage suffered as a result of the unavailability of Museum equipment or the Internet, including interruptions during use.

### Security

The Museum cannot guarantee the security of wireless networks at all times. The access and use of wireless networks are at the user's own risk. The responsibility to ensure that usernames, passwords and security-based information are kept private, by using anti-virus software or firewalls, is on the owner or user of the equipment used to connect to the wireless network.

Information sent to and from a device connected to wireless networks may be captured by someone else with a wireless device.

The Museum does not accept responsibility for any loss of data resulting from delays, non-deliveries, service interruptions, technical difficulties or transmission of viruses.

Visitors are requested to restrict their use to education and research related activities. Use of Museum wireless networks to access forums or games or to conduct financial transactions (other than purchases from the Museum) is therefore actively discouraged.

## How to Access *Museum Free WiFi*

In order to access *Museum Free WiFi* you will need a WiFi capable device that has its own power source. You must agree to accept these terms and conditions of use by checking the box and clicking the “Continue to the Internet” button.

You will be automatically disconnected from *Museum Free WiFi* if:

1. Your access is terminated by reason of a breach of these terms and conditions.
2. The wireless connection you are accessing is lost, disconnected or becomes out of range.
3. No activity is detected from your wireless enabled device for an extended period.
4. Your usage is deemed excessive.

## How to Access *eduroam*

*eduroam* (education roaming) is a secure, world-wide roaming access service developed for the international research and education community. *eduroam* allows any user from an *eduroam* participating site to get network access at any location that provides *eduroam* service.

In order to access *eduroam* you will need a WiFi capable device that has its own power source. You must authenticate via your institution’s specific authentication method to access *eduroam*.

## Unacceptable Use

Unacceptable use of the Museum’s Public ICT Resources includes, but is not limited to:

- Destruction of or damage to equipment, software, or data belonging to the Queensland Museum, including.
- Intentional unauthorised copying of copyright-protected resources or infringement of licence agreements and other contracts.
- It is the responsibility of users of these resources to determine whether the material is in copyright or find the copyright owner to obtain their permission. Further information and advice is provided by the [Australian Copyright Council](#).
- Violation or attempted violation of the network’s system security.
- Violation of the privacy of individuals or entities that are creators, authors, users or subjects of the information resources.
- Unauthorised monitoring of electronic communications.
- Inappropriate use of email services, such as spamming, transmitting junk mail or chain letters.
- Accessing, downloading or printing pornographic or other offensive material, detailed in the [Classification \(Publications, Films and Computer Games\) Act 1995](#) (Cth), which may include, but is not limited to, websites or content that:
  - Contains pornography.
  - Promotes racism, bigotry, hatred or physical harm to any group or individual.
  - Displays gratuitous violence.
  - Uses frequent, highlighted offensive language.
  - Could cause the Museum to breach any law governing its conduct or to incur a liability to any third party.
  - Could interfere with the integrity or performance of the Internet service, the network or equipment.
  - Depicts, alludes to, or promotes offensive or illegal behaviour.
  - Harasses or promotes harassment to another person.
  - Contains viruses, Trojans, worms, time bombs, bots, or other computer programming routines that may damage, interfere or intercept access.

The Queensland Museum uses filtering software to block known offensive websites, as well as gambling and gaming sites, but responsibility for adherence to this code resides with the individual.

## **Support for user equipment**

The Museum does not provide support to configure the user's equipment for wireless networks. The Museum cannot be responsible for any changes that users make to their device settings to access wireless networks and recommends that users make a note of any settings before they change them.

## **Privacy**

The Museum respects the user's right to privacy and will not capture any personal information without consent.

Once the user accesses a wireless network, the Museum will capture and process information about the web browser, device type and/or operating system information in order to determine the most effective and/or customised means of wireless network delivery.

The Museum will collect and store the IP and MAC address of the enabled device that has accessed wireless networks.

The Museum is not responsible for the use that any third party may make of personal information obtained through the use of wireless networks.

## **Release and indemnity**

The Museum is released and discharged from any liability which might arise from the use of wireless networks including liability in relation to defamatory or offensive material or any breach of the copyright which may occur as a result of use.

## **Infringements of Conditions**

Users who infringe these conditions of use may be asked to leave the premises. Users who refuse to comply with staff directives may be denied further access to the Queensland Museum.

Illegal acts involving the use of the Queensland Museum Public ICT resources may also be subject to prosecution by local, state or federal authorities.

## **More information**

If you have any questions, please contact:

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